

Delivery Confirmation / Shipping Policy

We thank you for visiting our Web site and we encourage you to try our state-of-the-art services! We have included all of the costs for using our service online. If you do not understand our policies, terms of service, or delivery confirmation / shipping policy, please contact us as soon as possible.

Shipping Policy

If we should ever ship product to you, we will ship all of our products via FedEx or United Parcel Service (UPS). We will ship all products ground unless you have a special expedited shipping request. If so, drop us an email, give us a call, or indicate as much in the shipping information info.

Contact us via email at: info@americanlambboard.org

Give us a call at: (866) 327-LAMB (5262)

We will ship you your product within 3-5 business days of receiving your order. You should receive your product within 2 weeks of placing your order on line. If for some reason there is a delay on our end, we will contact you to let you know the adjusted delivery time that you should expect.

Delivery & Access Policies

Upon registering for our services using our website, we will provide you with immediate access to our site. We will email you your login information and a confirmation number to the email address that you provide us. Please keep this information in a safe place. If you do not receive a confirmation email within 24 hrs of processing your order online please contact us immediately.

If for some reason there is a delay on our end in sending you your login ID and password, we will contact you as soon as possible.

We thank you for taking the time to review this important information.

Refund Policy

We thank you for visiting our Web site. We want you to feel comfortable about transacting business with Fans of Lamb through our web site. Due to the cost of doing business, we do not offer refunds for transactions processed on our website. If the product or services that you receive are defective or you are unable to use them, please contact us within 14 days of receiving your order. We will be happy to exchange your product or service for one of equal or lesser value.

Contact us via email at: info@americanlambboard.org

Give us a call at: (866) 327-LAMB (5262)

We will not accept exchange requests submitted after 14 days of receiving your product due to the cost of doing business.

We thank you for taking the time to review this important information.